



North South Podiatry Information Pack

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Our Company

North South Podiatry is a proud provider of quality podiatry services across Queensland.

We cover aged care, outpatient/inpatient hospital clinics, locum services and home visit podiatry striving for the highest levels of patient satisfaction.

We are a Queensland owned and based company dedicated to providing the best health services possible to people with a focus on rural and remote areas.

This information pack provides you with our Terms and Conditions as well as detailed information on what we do. It is important that our clients and their staff are informed about these to ensure we are able to offer the best service possible.

What is Podiatry?

An Allied Health profession that identifies, diagnoses and treats lower limb and foot pathology.

Usually a 4 year university degree course, podiatrists treat across all ages and fields with sports, paediatrics, high risk wounds and aged care being key fields.

Our feet will carry us >300,000km in our lives and we see it as our mission to improve on that!

North South Podiatry

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Key Contacts

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What sets us apart?

It's simple; experienced podiatrists that come to you!

We are a mobile podiatry service, we come to you!

Wherever you are!

We bring the very best in evidence based care to proactively manage your residents feet, to prevent any problems with them.

All our team have been working in the acute health sector for at least 10 years each, and we bring this wealth of experience to you.

We all have post graduate experience in managing high risk feet and dealing with limb threatening conditions on a daily basis.

We constantly seek a multidisciplinary approach involving the whole treating team in managing your residents health.

While we endeavour to keep your resident's feet in the best possible condition possible, we are not afraid to appropriately diagnose, treat and help manage foot and leg wounds and other conditions in conjunction with your RNs and treating GPs to avoid any avoidable hospital presentations or amputations.

With our broad experience in this and within in the private sector we are able to provide the best possible foot care, efficiently and with the minimum of fuss.

How?

We aim to offer a complete turn-key podiatry service for your facility.

And what else?

We are able to offer once off clinical services and screening for your residents in line with current accreditation standards or ongoing clinical services.

We are able to service your facility at a mutually agreeable time and cost so you are able to worry about other more important things.

We strive to offer you the best quality evidence based practice.

We only have experienced podiatrists to service your residents

We have a flat structure so you always know who you're dealing with.

We seek to always understand what you are after and how we can meet and exceed your expectations

Yes we cut toe nails and treat corns and calluses very well, but we'll look after everything else foot related that might come along as well.



Services

Regular podiatry reviews fully scheduled so you know ahead of time when your residents are due for reviews.

We strive to maintain your residents foot health to their maximum, so their feet will not hold them back from doing whatever they enjoy.

- Appropriate foot wound care plans provided to your RNs as needed
- Access to below retail cost footwear and modifications for your residents to help reduce falls risk of residents.
- Full liaison with treating team including GPs, practice and on staff nurses
- Integrated billing with Medicare/DVA/private health (if applicable) with itemised gaps payments
- **We consider ourselves part of your team with full support and telehealth in between visits included as part our support program**
- We offer a full scope podiatry practice having access to referrals for tertiary review, prescribing relevant medications for foot, nail and skin infections
- Patient notes can be documented in our system or yours in whatever format you prefer

Fees:

- Because of our flat structure we are able to deliver the best quality service to you, we don't take short cuts on materials, products or staffing.
- Below are are fees applicable from January 2023

**Please contact us for a detailed quote for service*

FEES: (Excluding any applicable Medicare rebates)	
Initial patient review: initiate new care plan, assess footwear and letter back to referrer (if applic)	\$95
Subsequent patient review: review care plan	\$85
Extended patient review: longer consultation, wound review	\$90
Footwear - per pair, dependant on style	\$100-250
Travel per hour	\$100
Cancellation <48hrs notice	\$500

What you
need to
know...

Insurance

All our podiatrists have full public indemnity insurance up to \$20 million coverage, certificate of currency available on request

National Police Check:

All staff have current police checks for working with vulnerable people, copies available on request.

COVID-19:

All clinicians and staff are fully vaccinated as per current health guidelines.

Equipment needed?

If you have a space you would like used - no worries otherwise we bring everything needed for a clinic day.

All of our instruments are sterilised by local private hospitals in accordance to national standards.

Service agreement:

If you have a specific service agreement with your facility, we can use yours or our own.

Contact person:

We provide a list of patients seen during our visit and those due next time so no one misses out.

Documentation

We will document all visits as per your requirements, we can use your system or ours. We are familiar with most standard electronic systems and are happy to use anything you would prefer.

If you have a particular system you'd like us to use please let us know!

Clinic times

We can work around any day/time you prefer.

We will arrive when you want us to, leave no mess and give you a full summary of the visit of what needs following up.

Cancellation

We would appreciate >48hrs notice before canceling any scheduled clinics, a min \$500 fee applies.

Payment

Payments can be done via EFT, credit card or cash.

We are happy to offer 14 day invoicing terms to approved facilities.

Any overdue accounts maybe subject to weekly account keeping fee and further visits may be suspended until resolved.

Transparency

We are proud to build and maintain the best possible long term client relationships possible.

In the very unlikely event of any issues we pride ourselves on being as upfront about anything that arises and will always seek to address them in a timely, professional and productive manner.



Where to from here?

Are you happy with your existing service provider?

No worries!

Though if you are looking for either some extra cover when they are away or looking to have a change then please don't hesitate to contact us!

We'd be more than happy to provide you with any other information or to have an obligation free call so you can speak to our clinicians and work out if this is the right step for you.

Trust us, you'll be glad you did!



Environment and acknowledgement of country:

We acknowledge the traditional owners of the land in which we work, live and travel over and pay respects to their elders past, present and future.

We are honoured to care for their land by striving for net zero emissions where possible.

We offset our travel with carbon credits, work with reuseable instruments, power our offices by renewable energy and always look for ways to reduce our carbon foot print.

